User Stories:

Borrowing:

1. **Browsing and Filtering: As a user** seeking professional or special occasion attire, I want **to browse and filter a collection of outfits**, so that **I can quickly identify pieces that match my style and my event needs**.
2. **Authenticity and Initial Quality Assurance: As a user,** I want **assurance that each outfit is authentic, well-maintained, and ethically sourced**, so that **I can feel confident in my choice and the integrity of the platform**.
3. **Inspection and Pre-delivery Quality Control: As a user,** I want **my rented outfit to be inspected for quality and cleanliness before delivery,** so that **I receive an item in good condition.**
4. **Transaction and Rental Process: As a user,** I want **an effortless rental process, including clear pricing, secure payment, and flexible options**,so that **my experience is seamless and hassle-free.**
5. **Delivery and Pickup:** **As a user,** I want **flexible delivery and return options, including eco-friendly shipping or local pickup,** so that **I have receive my rental conveniently.**
6. **Offers and Discounts:** **As a user,** I want **to see and use any available discounts or special offers when renting outfits,** so that **I can save money on my rentals.**
7. **Fashion Advice and Trends: As a user** unfamiliar with professional or formal dress codes**,** I want **access to fashion tips and trend insights,** so that **I can dress appropriately and stay stylish**
8. **Reviews and Ratings: As a user,** I want to **leave and read reviews on outfits and lenders** so that **I can make informed decisions about rentals.**

Returning:

1. **Returning Process:** **As a user**, I want **clear return instructions and an easy process** so that **I can return items on time and without complications.**

Lending:

1. **Creating Listings: As a user** with well-maintained items that are no longer in regular use, I want to **easily create detailed and visually appealing listings**, so that **I can share my outfits with others while ensuring that they’re presented accurately.**
2. **Lending Conditions: As a user**, I want to **define lending conditions such as rental duration, pricing, deposit and care instructions,** so that **I can manage risk, protect my belongings and ensure proper use**.
3. **Providing Styling Advice: As a lender** with fashion experience**,** I want **to share styling tips and outfit recommendations alongside my listings**, so that **borrowers can trust my fashion advice and feel more confident in their choices**.

Administrating:

1. **User Verification and Security: As an administrator**, I want to **verify new users/user identities, monitor listings and oversee transactions,** so that **the platform remains safe, transparent and authentic for all users.**
2. **Moderating and Policy Enforcement: As an administrator**, I want to **effectively manage conflicts and ensure adherence to platform guidelines such as ethical, environmental and intellectual property standards,** so that **disputes are resolved fairly, and the platforms reputation is maintained.**

Account Management:

1. **Sign-up and Login: As a user** of the system, I want to **be able to create and log in to my account securely while also being notified of the terms and conditions of the service**, so that **I can make an account and safely become a functioning member of the platform.**
2. **Membership: As a user**, I want **the option to subscribe to a membership for exclusive benefits such as priority rentals, discounts and other additional services** so that **I can enhance my experience on the platform.**
3. **Dashboard and Profile Management: As a user** I want **to edit my profile information, including my sizing, preferences, saved outfits, or my listings** so that **I can personalise my experience and keep my dashboard up to date.**